



THE SSC CONTROLS COMPANY

THE FOOT SWITCH EXPERTS®

Quality Policy of The SSC Controls Company:

The SSC Controls Company is dedicated to providing competent and reliable solutions to each of its OEM and retail customers.

The SSC Controls Company is committed to:

- continuous improvement
- achieving high levels of customer satisfaction
- a safe, effective, positive work environment for all employees
- satisfying all applicable requirements

All employees are an important part of the quality system and are required to understand and implement the Quality Policy through daily action.

Quality Objectives of The SSC Controls Company:

Management shall maintain measurement of quality objectives which provide a measure of the effectiveness of the quality system and an indication of the level of customer satisfaction.

Measured quality objectives shall include:

- measurement of customer ppm, with a target goal to meet or exceed 200 PPM rejection rate for shipped, manufactured products
- on-time delivery, expected 100% of the time
- measurement of scrap as a percentage of total purchased product
- employee safe-environment practices through injury monitoring

Review of quality objectives shall occur during top-level management review.

James E. Moll, President
The SSC Controls Company

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